# Continuous Assessment Project

## Sales Order System - Abstract

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The objective of this project is to develop a database management system which is able to improve the functioning of a dedicated departmental store in terms of efficiency and also to increase the profit procured by the same. This particular system can add and evaluate records relating to the customers such as their name, address and keep track of the items purchased or orders placed by a particular customer. It can keep track of employees working at the store likewise. It keeps track of the items available at the outlet, the items which are low on stock, so that the owner who has total access to the system is able to place orders correspondingly. Customers can raise service requests and each employee is assigned a particular group of customers which makes customer service easier. It provides information about the available products, details of customers and historical information about the products sold.